

RANDOM ACTS OF KINDNESS

Homeowner shouts company's praises from the rooftops

Every once in a while, you get to interact with a company that not only lives up to but exceeds the promise of integrity, competency and work ethic. All About Gutters in Peoria Heights is one of those outstanding companies.

In the last month, a health crisis in our family brought unanticipated challenges.

Simultaneously, All About Gutters began replacing the gutter system on our 101-year-old house. In the process, they found old, rotten wood on the entire perimeter of our roof that needed to be torn out and replaced, a much bigger job than was expected. Still, they proceeded without complaint.

But even more exceptional

was the courteous and professional behavior of owner Eric Kelton's crew. Their acts of kindness are literally too many to mention, but here are just a few: Rob Mathisen coordinated efforts with Tim at River City Roofing on our behalf. One day, Justin Kelton bought our boys and their friends ice cream sandwiches from the ice cream

truck. Another day, one of the men stopped what he was doing and brought my groceries in from the car, as he saw my hands were full with the baby and kids. Though the job was big, the entire crew never wavered in their enthusiasm to help, in their polite and respectful attitude toward our family and, most importantly, in treat-

ing our home with the same care as if it was their own.

One expects a company to do its job, but All About Gutters went so far above our expectations by doing more than just replacing our gutters that we wanted to express our deep gratitude and appreciation for making what could have been an overwhelming experience

one that brought smiles to each member of our family during a very challenging time in our lives.

EMILY AND RODNEY RHOADES
PEORIA

We're interested in sharing random acts of kindness. Please write to: Kindness, 1 News Plaza, Peoria, IL 61643; or send e-mail to mwieland@pjstar.com.

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